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**HELP**

**Download instructions**

To continue accessing this learning resource while disconnected from the internet, you can install the application on your device.

**IMPORTANT: The app is 350MB. We recommend installing the app when you have a stable WiFi connection.**

**Please follow these steps to ensure the app can be used offline**

1. **Add the app to the device homepage (see Android and iOS install instructions below)**
2. **Before you open the installed app from device homepage, close the browser version of the app**
3. **Open the app from the icon installed on your device homepage**
4. **Within the installed app, open the “Instructions for offline” page. Under “Cache details” wait for the progress bar to indicate “Ready to use offline”**
5. **The app can then be used offline**

**Android**

On most devices you will see an **Install** button. Tap this button to install the app.

If you do not see an install button:

**Install**

1. Open the site in Chrome
2. Tap on the menu icon in the browser
3. Tap **Install app** or **Add to Home Screen**
4. Follow on-screen instructions

**Important:** before opening the installed version, please close the browser version

**Uninstall**

1. Press and hold the app icon on your home home screen
2. Select **Uninstall**
3. Follow on screen instructions

**iOS**

**Install**

1. Open the site in Safari
2. Tap the share button
3. Select **Add to Home Screen**
4. Tap **Add**
5. Follow on-screen instructions

**Important:** before opening the installed version, please close the browser version

**Uninstall**

1. Press and hold the app icon on your home screen
2. Select **Delete bookmark**

**Desktop/Laptop**

**Install**

1. Open the site in Chrome
2. Click on the three vertical dots at top right of the open Chrome window
3. Click **Save and share**
4. Click **Install Compass elearning**

**Uninstall**

1. Go to System settings > Apps & Features
2. Click on the menu icon
3. Click **Uninstall**

**Cache Details**

The details below are an indication of which asset files have been saved to device memory, ready to be used offline. Once complete you will be able to use this app without an internet connection.